

Identity verification

- Important
- Verification

Important

Name:	Document obtained	Owner:	Head Screening	Executive:	Screening Specialist
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Important notes:

- The ID/Pass provided always need to have the MRZ visible
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Do's: Working always with ID card or Passport

Dont's: The permit card, driving licence and other types of documents are not considered sufficient for this check

Files:

Links: <https://www.identt.com>

Systemborders:

If we [have received sufficient documents](#) we proceed here: [Verification](#)

1. For IDENTT verification is always used only ID card or Passport.
2. To find the document open candidate's file by clicking on his name and after on the window called "Identity verification" and on the first site we see the documents attached.
3. If there is **no document** check also the window called "Show all documents" in the candidate's file
4. If there is still **no document** request it from candidate by email.
5. In case the **document is obtained**, check if the document is fully visible and the MRZ number is not cropped out (see example:

IDENTITY CARD: □

Information and MRZ are often on two sides, therefore we need to have them both

Verification

Name:	Verification	Owner:	Head Screening	Executive:	Screening Specialist
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Important notes:

- The ID/Pass provided always need to have the MRZ visible
- The website does not verify pdf files

Do's: Working always with ID card or Passport

Dont's: The permit card, driving licence and other types of documents are not considered sufficient for this check

Files:

Links: <https://www.identt.com>


Systemborders:

Proceed here: [Results](#)

1. Open the site <https://www.identt.com>
2. Log in with the OnePasssword App
3. Click on the button "Knowledge Login"
4. Click on the red button "Auto-verify"
5. Click on the File and Next
6. Make screenshot of the ID or Passport (Make sure all the information are visible) and upload the screenshot into the drop area and verify

If there is a **problem with document** result looks like this:

Verification result:




Verification details:

- ✓ Printed face detected in the forbidden faces set
- ✗ MRZ format check
- ✓ Required verifications check
- ✓ Face detection on document
- ✓ Comparison of given document type with MRZ document
- ✓ Document has a type
- ✓ Internal blacklist check

In this case the MRZ was not fully visible. Try it again but if the result remains wrong ask candidate for better photo (many times happens that the last line or part of MRZ is not captured therefore we need a new one)

If everything is correct result looks like this:

Verification result:



Verification details:

- ✓ Printed face detected in the forbidden faces set
- ✓ MRZ format check
- ✓ Required verifications check
- ✓ Specimen detection
- ✓ Face detection on document
- ✓ Age verification (over 18)
- ✓ Comparison of given document type with MRZ document
- ✓ Document has a type
- ✓ MRZ checksums check
- ✓ MRZ prefix validity check
- ✓ Internal blacklist check
- ✓ User-defined identt.com blacklist check
- ✓ IDENTT Lost or Stolen database check
- ✓ Expiration date check

1. Click on the **DOWNLOAD RECORD IN PDF FILE** button and return to the candidate's file.
2. Proceed here: [Results](#)